

in case mobile starts acting up.

free reference / mobile county, alabama

save a copy offline. print it before the lights file a complaint.

immediate danger: call 911

for fire, serious injury, danger to life or a crime in progress. give your location and describe what is happening. follow the dispatcher's instructions.

[mobile county 911](http://mobilecounty911.gov) (mobilecounty911.gov)

community assistance: call 211

food, housing and utility-support referrals. if 211 does not connect, call 888-421-1266. this is not emergency dispatch.

[211 connects alabama](http://211connectsalabama.org/get-help) (211connectsalabama.org/get-help)

official weather, alerts & evacuation

local forecasts and warnings

check national weather service mobile/pensacola for current hazards.

[national weather service](http://weather.gov/mob) (weather.gov/mob)

tropical storm and hurricane advisories

check the national hurricane center for current storm information.

[national hurricane center](http://nhc.noaa.gov) (nhc.noaa.gov)

county alerts and preparedness

mobile county ema: 251-460-8000. register for local notifications using the official alerts page. this office is not 911.

[county alerts](http://mobilecountyema.gov/be-informed) (mobilecountyema.gov/be-informed)

evacuation routes and your zone

look up your address before a storm. follow current evacuation orders and shelter instructions from officials.

[know your zone / evacuation](http://mobilecountyema.gov/evacuation-routes) (mobilecountyema.gov/evacuation-routes)

flood maps

search your address. flood maps are not evacuation zones or live road conditions.

[fema flood map service center](http://msc.fema.gov/portal/home) (msc.fema.gov/portal/home)

instructions and services can change. this sheet is not a live alert. check the linked official sources for current guidance.

utilities, roads & city services

alabama power outages: 1-800-888-2726

for alabama power customers: report outages and check restoration information. stay away from downed power lines.

[outage and storm center](http://alabamapower.com/residential/outages-and-storm-center.html) (alabamapower.com/residential/outages-and-storm-center.html)

mawss water / sewer emergencies: 251-694-3165

for mobile area water & sewer system customers. confirm your provider; service areas differ.

[mawss emergency contacts](http://mawss.com/business/contact-us) (mawss.com/business/contact-us)

road closures, incidents and traffic

check before leaving. never drive or walk into floodwater or go around road barricades.

[algo traffic](http://algotraffic.com) (algotraffic.com)

[national weather service flood safety](http://weather.gov/safety/flood-turn-around-dont-drown) (weather.gov/safety/flood-turn-around-dont-drown)

mobile city services: 311 / 251-208-5311

non-emergency city requests. 311 works within mobile city limits. call center: monday-friday, 7 a.m.-6 p.m.; otherwise voicemail.

[mobile 311](http://cityofmobile.gov/311) (cityofmobile.gov/311)

your household record / fill in before you need it

write clearly. keep this completed copy private. confirm your destination and transportation before an evacuation.

home address / apartment

local contact / phone

out-of-area contact / phone

meeting place / evacuation destination

evacuation zone / route / transportation

medications / allergies / access needs

pet plan / care contact

other utility provider / emergency phone

personal information is stored in your own saved pdf, not sent to mobizarre. check official sources again when preparing for an emergency.